

.AU DOMAIN NAME PASSWORD RECOVERY FORM

This form relates specifically to your password for your account. Please complete this form if you are unable to complete the below online:

- Forgotten your .AU domain name password
- Need to update your email address for your account

This form can only be **completed by the .AU domain name registrant**, with authentication details supplied in order for the request to be processed.

.AU Domain Registrant Details

.AU Domain Name: _____

Registrant Name: _____

Registrant Email: _____

Company / Business / Organisation name: _____

I am a:

Business / Sole Trader – ABN: _____

Registered Company – ACN: _____

Sole Trader w/ Business Name – BN: _____

Other (incl. Charity) Registration Details: _____

What we require:

a) Two forms of a photo ID of the photoID of the director(s) or proprietors of the listed company, shared via a secure verification tool

b) ABR/ASIC extract showing requestor is director or otherwise owns the entity

Your Signature: _____ Date: _____

I wish to have the Registrant email address changed to: _____

I wish to have the EPP code for the .AU domain emailed to this address: Yes / No

Once you have completed this form you can send it to us by:

FAX: +61 2 8580 6251

EMAIL: support@tppwholesale.com.au

POST: PO Box 270, Broadway NSW 2007 (ATTN: TPP Wholesale Domains Team)

Full details of this recovery process, including 'how long will it take' are available online at:

<https://support.tppwholesale.com.au/hc/en-gb/articles/360007325297-What-is-my-domain-password-EPP-code-auth-code>

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